Pharmacy Services

Consultation Framework on Pharmacy Services qualification at SCQF level 6

**Review of Pharmacy Services Qualification at SCQF level 6**

**Introduction**

Skills for Health (SfH) is working closely with the Scottish Qualifications Authority (SQA Accreditation and SQA Awarding Body), Skills Development Scotland (SDS) and the Pharmacy Sector in Scotland to ensure availability of an appropriate range of qualifications and Apprenticeship Frameworks.

We are now (in 2020/21) reviewing/updating the:

* **Qualification in Pharmacy Services at SCQF level 6 for Pharmacy Support Staff[[1]](#footnote-1)**
* Modern Apprenticeship in Pharmacy Services at SCQF 6 for Pharmacy Support Staff
* Technical Apprenticeship in Pharmacy Services at SCQF 8 for Pharmacy Technicians[[2]](#footnote-2)

We need the views (in confidence) of those working in the sector and those delivering the qualification/training on the structure, content and level of the qualification and Apprenticeship.

This consultation will focus on the **Qualification in Pharmacy Services at SCQF level 6 for Pharmacy Support Staff.** Once this has been identified we will then put that qualification into the Modern Apprenticeship Framework which will be the subject of a separate consultation.

Note that this work **does not** include a revision of the Pharmacy Services National Occupational Standards (NOS) at this stage.

**What we need you to do**

1. Provide us with information about you
2. Give us your feedback on the **Qualification in Pharmacy Services at SCQF level 6 for Pharmacy Support Staff**
3. Send your response (in WORD) to [**alan.mcdonald7@ntlworld.com**](mailto:alan.mcdonald7@ntlworld.com)

**What happens next?**

* We will collate/analyse/incorporate your feedback into the documentation as appropriate
* We will post the revised documentation on our digital platforms and invite further comment
* We will amend/finalise all documentation

**Timescales**

**Please send your feedback to Alan McDonald by noon on Friday 02 October**

It is the intention to have this qualification ready for implementation by Q2 of 2021.

**Consultation Framework: Pharmacy Services**

**About You**

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| **Name** |  | |
| **Job title/role** |  | |
| **Email** |  | |
| **Telephone** |  | |
| **Organisation name** |  | |
| **Which of the titles shown (right) best describes your organisation?**  **Please mark with an X all of those which apply.** | **Employer** |  |
| **Training provider** |  |
| **Awarding Organisation** |  |
| **College/University** |  |
| **Consultant** |  |
| **Member of the public** |  |
| **Other (please specify e.g. professional body)** |  |
| **To which (Pharmacy) working environment(s) does your response apply?**  **Please mark with an X all of those which apply.** | **Community** |  |
| **Hospital** |  |
| **Primary Care** |  |

Note: This information will be retained by Skills for Health only for the duration of this project (i.e. until March 2021) when it will be deleted.

**Review of SVQ in Pharmacy Services at SCQF level 6 for Pharmacy Support Staff**

In this consultation we are seeking to establish if each individual area of competence is:

* Mandatory (M) – functions carried out by all Pharmacy Support. **Please mark with an X**.
* Optional (O) – functions carried out by some Pharmacy Support staff depending on (e.g.) where they work and who they work for. **Please mark with an X**.
* Not Relevant (NR). **Please mark with an X**.
* Applicable to Community (C), Hospital (H) or Primary Care (PC) settings. **Please mark with an X.**

Note that the areas of competence listed below are currently in the form National Occupational Standards (NOS). These will form the basis of the qualification for Pharmacy Support Staff at this level. Please click on the links provided to explore these in more detail.

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| **Ref** | **Current Area of Competence** | **M** | **O** | **NR** | **C** | **H** | **PC** |
| PHARM01 | [Assist with the provision of a pharmacy service](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm01_2016.4196.pdf.pdf) |  |  |  |  |  |  |
| PROHSS1 | [Make sure your own actions reduce risks to health and safety](https://www.skillsforhealth.org.uk/images/standards/nos/pharm/PRO%20HSS1.pdf) |  |  |  |  |  |  |
| SCDHSC 241 | [Contribute to the effectiveness of teams](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/SCDHSC0241.pdf) |  |  |  |  |  |  |
| SCDHSC0023 | [Develop your own knowledge and practice](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/SCDHSC0023.pdf) |  |  |  |  |  |  |
| PHARM07 | [Receive prescriptions](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm07_2016.4200.pdf.pdf) |  |  |  |  |  |  |
| PHARM09 | [Assemble prescribed items](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm09_2016.4202.pdf.pdf) |  |  |  |  |  |  |
| PHARM12 | [Order pharmaceutical stock](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm12_2016.4205.pdf.pdf) |  |  |  |  |  |  |
| PHARM13 | [Receive pharmaceutical stock](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm13_2016.4206.pdf.pdf) |  |  |  |  |  |  |
| PHARM14 | [Maintain pharmaceutical stock](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm14_2016.4207.pdf.pdf) |  |  |  |  |  |  |
| PHARM15 | [Supply pharmaceutical stock](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm15_2016.4208.pdf.pdf) |  |  |  |  |  |  |
| PHARM21 | [Prepare documentation and materials for the production of aseptic products](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm21_2016.4212.pdf.pdf) |  |  |  |  |  |  |
| PHARM32 | [Assist in the issuing of prescribed items](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm32_2016.4220.pdf.pdf) |  |  |  |  |  |  |
| PHARM04 | [Provide advice on non-prescribed medicines and products](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm04_2016.4199.pdf.pdf) |  |  |  |  |  |  |
| PHARM19 | [Prepare aseptic products](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm19_2016.4210.pdf.pdf) |  |  |  |  |  |  |
| PHARM24 | [Provide an effective pharmacy collection and delivery service](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm24_2016.4214.pdf.pdf) |  |  |  |  |  |  |
| CFACSA5 | [Promote additional services or products to customers](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/CFACSA5.pdf) |  |  |  |  |  |  |
| SFJCPS8.12 | [Search databases and sources of information](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/3272_SFJCPS812.pdf) |  |  |  |  |  |  |
| SFHHT2 | [Communicate with individuals about promoting their health and wellbeing](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/ht2.2499.pdf.pdf) |  |  |  |  |  |  |
| PHARM20 | [Prepare documentation and materials for the manufacture and assembly of medicinal products](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm20_2016.4211.pdf.pdf) |  |  |  |  |  |  |
| PHARM17 | [Manufacture and assemble medicinal products](http://www.skillsforhealth.org.uk/images/standards/nos/pharm/pharm17_2016.4209.pdf.pdf) |  |  |  |  |  |  |

**What is missing?**

Please let us know if there are any (new) areas of competence and/or knowledge which are missing from the above list. Please add more rows as required.

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| **Potential New Area of Competence** | **M** | **O** | **NR** | **C** | **H** | **PC** |
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| **Potential New Area of Knowledge** | **M** | **O** | **NR** | **C** | **H** | **PC** |
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**Qualification**

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| **Will your organisation use the qualification developed by this project?** | **Yes** |  |
| **No** |  |
| **Don’t know** |  |

**Additional Comments/Feedback**

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**Thank you** for participating in this consultation. Your knowledge and experience in this area will be invaluable in ensuring we have a fit for purpose qualification.

1. See GPhC training requirements for pharmacy support staff at: <https://www.pharmacyregulation.org/sites/default/files/document/gphcrequirements-for-the-education-and-training-of-pharmacy-support-staff-effective-october-2020.pdf> [↑](#footnote-ref-1)
2. A Modern Apprenticeship contains a SVQ/CBQ at SCQF level 6/7 and a Technical Apprenticeship contains a SVQ/CBQ at SCQF level 8. The level 8 qualification aligns with the registration requirements of the GPhC. [↑](#footnote-ref-2)