A digital-ready workforce: How do we ensure and protect the ambition to release time to care?

20 November 2019

Science Museum, Kensington, London

Keynote speaker **Hadleigh Stollar**

Ensuring time to care – a key driver for digitisation within the NHS. What are the implications for developing a digital-ready workforce? How will the ambition of having more time to care be achieved and more importantly, protected, as both clinical and non-clinical workforces are made more and more digitally able? And how can we, as leaders in the sector, be the force for positive and meaningful change so that everyone has more time to care for the patients served by our NHS?

We are delighted to bring together representatives from NHS England with supporting experts for a panel discussion to help us address some of these important questions.

We welcome our keynote speaker Hadleigh Stollar, former programme manager at NHS Digital and recently appointed Customer Director at Graphnet Health.

The Sharing Best Practice Series is delivered by Skills for Health. The series which includes training events, symposia, conferences, members-only events and webinars provides expertise and innovative solutions to healthcare workforce challenges.

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Agenda

08:45   Arrival and registration

09:00   Introduction
John Rogers, CEO, Skills for Health

09:10   Embracing the power of shared care records: educating our workforce to think differently about digital technology and its role in the modern NHS
Hadleigh Stollar recently appointed Customer Director for Graphnet Health and former programme manager at NHS Digital will deliver a keynote speech discussing the challenges and opportunities presented by the emerging environment of shared care records and how they can empower patients and healthcare professionals to inform direct care. Hadleigh will discuss the obstacles often faced in the delivery of digital technology into the frontline and explain why education at all levels is essential in moving the debate forward and realising the important benefits these technologies can bring. He will explain how technology is just part of the solution, but not the whole…

09:30   Implementing digital transformation; a case study from Taunton and Somerset NHS Foundation Trust, followed by questions
Dr Luke Gompels, Chief Clinical Information Officer, Taunton and Somerset NHS Foundation Trust

9.50 - Break   A light breakfast will be served

10:20   Panel discussion
Chaired by **Dr Benedict Eccles**, Head of Operations: Consultancy and Research at Skills for Health

Henrietta Mbeah-Bankas, Head of Blended Learning and Digital Literacy, Health Education England
The Topol Review, implications for education and training of the workforce
- The aim of the Topol Review
- Findings and recommendations from the review
- Implications for the education and training of the workforce
- Next steps, including Building a Digital Ready Workforce

Andy Howlett, Director of Diagnostics, Medicines & Pharmacy Improvement at NHS Improvement and NHS England
Digital Tools as Enablers of a Workforce Fit for the Future – digital technology will change the world of work everywhere, including healthcare. Where will it have the greatest impact, and what does that mean for staff? Which tools will help us improve the quality of service the NHS provides, as well as improving productivity?

Daniel Langton, Customer & Partner Experience Director at Microsoft and Skills for Health Board Member

Hadleigh Stollar, Customer Director, Graphnet Health

Dr Luke Gompels, Chief Clinical Information Officer, Taunton and Somerset NHS Foundation Trust

11:45   Closing statements and event close