



University Hospitals of Leicester NHS Trust

Meet the apprentice

We are introducing to you **Krystle Bacon**, a Facilities Services Operative apprentice at University Hospitals of Leicester NHS Trust.

1

How did you get your apprenticeship?

I was working as a Facilities Assistant and my manager asked if I would be interested in doing an apprenticeship and gave me some information about it. I agreed and she put me forward for apprenticeship.

2

Who is your training provider and what is the study model like?

My training was facilitated by Access Training. There was a lot of research involved and some had to be done during the working hours.

3

What types of things have you been doing in your off-the-job learning?

Training within my current role as a supervisor, budgeting and audits etc.

4

What has been the hardest part?

Balancing work and home life around the course.

5

What has been the best part?

Winning 'Apprentice of the year 2019' for Access Training.

6

What tips do you have for people who want to do the same apprenticeship as you?

Think it through and ask yourself if you are ready to commit to studying. If the answer is yes, then enjoy it, use all the resources available to you, believe in yourself and if you don't know ask! Both my manager and tutor have been a great support throughout my apprenticeship.

7

What do you hope to do next?

I would like to continue my career by doing a level 3 team leader course and continue to build my knowledge within facilities.