



## The Skills for Health Quality Mark

A new benchmark for outstanding health care training

The Skills for Health Quality Mark – the first for the UK’s health sector – provides a framework that defines and endorses superior learning and training standards that health care employers need to cultivate a world-class workforce.

The Quality Mark gives health sector organisations greater confidence when commissioning external training or delivering internal training. It also means that providers can enjoy industry-wide credibility and the knowledge that their offering meets a unique and recognised audit process.

*“Whilst the process was extremely rigorous, the end result has been well worth it, and the Quality Mark focuses on the key factors that underpin the high-quality teaching, learning and assessment that we are delivering to thousands of ambulance staff.”*

**David Bull QAM**  
Head of Education  
The National Ambulance  
Resilience Unit



## If you're a health sector employer who commissions external training...

The Skills for Health Quality Mark endorses the quality of health care training and learning programmes, making it simpler for you to identify and secure training that's the best in the industry.

When you select training providers holding the Quality Mark, you'll:

- be assured that the training provision is high quality and value for money
- save time and effort in having to research the training provision you need
- obtain the skills and knowledge you require for your staff
- make your staff feel valued
- contribute to staff productivity and, most importantly, improve patient care

The Quality Mark is sector-specific and demonstrates an expert understanding of the health care industry's requirements –

so you can have greater confidence when selecting training programmes for your organisation's growth and development.

*"In light of the recently published reports by Robert Francis QC, Sir Bruce Keogh and Professor Don Berwick, all of which emphasises the role of students and learners in relation to the quality of care for patients, the importance of assuring the quality of education delivery against standards in the Quality Mark will be highly welcomed."*

**Jo Woolgar**

Head of Quality & Intelligence  
Health Education Kent, Surrey & Sussex



## If you're a health sector training provider

Achieving the Quality Mark demonstrates that you've met the unique health sector quality framework for learning and training – and the high standards expected by health care employers.

Offered by the Sector Skills Council for Health, the Quality Mark also:

- provides a robust and systematic process for measuring the quality of your training and learning provision
- gives both internal and external colleagues, customers and commissioners greater confidence that the training you offer has been quality-assured by an external auditor
- paves the way for new business opportunities
- allows you to benchmark your organisation's training standards against a recognised audit standard
- offers a greater profile, recognition and credibility

In addition to displaying the Quality Mark logo on course materials and advertising, successful applicants will be included in our database that employers use to search for learning and training providers and courses.

*"We want a situation where employers can feel confident in the services they are purchasing and a situation where the end user knows the person caring for and supporting them is a professional who has the skills required."*

**Christian Wilkins**  
Beacon Education Partnerships



## How is a training programme assessed?

We conduct a rigorous seven-stage process that includes on-site visits, interviews and reviews of documentary evidence.

Successful providers will need to meet standards across these four domains:

- Ethics and values
- Health sector engagement/awareness
- Learning excellence
- Effectiveness of quality assurance arrangements

The Quality Mark is awarded to an organisation for all of their programmes of learning delivered to the health sector, so employers can rest assured that programmes of learning are fit for purpose.

The Quality Mark focuses on the key factors that underpin high-quality teaching, learning and assessment, but doesn't endorse the subject matter and content of programmes.

So both employers and providers can rest assured that courses are fit for purpose. The Quality Mark focuses on the key factors that underpin high-quality teaching, learning and assessment, but doesn't endorse the subject matter and content of programmes.

### **Find out more** **0207 391 7173**

[qualitymark@skillsforhealth.org.uk](mailto:qualitymark@skillsforhealth.org.uk)

[www.skillsforhealth.org.uk/quality-mark](http://www.skillsforhealth.org.uk/quality-mark)

*"We believe this benchmark will help to set high standards for training in the health sector to benefit the delivery of patient care, now and in the future."*

**John Rogers**

Chief Executive, Skills for Health