

Better skills | Better jobs | Better health

# **E-learning** What's new?

Introducing our new courses for 2015



Boost your staff's career skills and meet your statutory and mandatory training and Care Certificate requirements with Skills for Health's latest suite of interactive, innovative and simple-to-use courses.

Like all of our e-learning, our newest additions are accessible 24/7 through any tablet or computer, so you can track, assess and report whenever – and wherever – it suits you. All courses are now delivered in our newly upgraded learning software, which is more intuitive and easier to navigate, so your staff can more effectively gain the knowledge they need to provide the highest quality of patient care.

Our courses are created by our in-house development team – in collaboration with industry leaders – so you can be confident they will always align with current healthcare topics, policies and regulation.

# are created by our

### Clinical/Care Suite

This suite of courses contains all of the key elements for staff to develop and maintain their clinical skills and improve patient safety. These courses are based on the newly developed Clinical/Care UK Core Skills Training Framework and are applicable to all staff.

- Awareness of mental health, dementia and learning disabilities
- Blood transfusion
- Communication
- Consent
- Duty of care
- Fluid and nutrition
- Person-centred care
- Privacy and dignity
- Your healthcare career

#### Who is this suite of courses for?

Staff who need to develop and maintain their clinical/care core skills.

### Our latest 2015 courses

# Care Certificate Training

From April 2015 all support workers are expected to complete the Care Certificate in order to carry out their roles effectively. Skills for Health have worked in partnership with Health Education England (HEE) and Skills for Care to develop the Care Certificate learning outcomes and the associated workbook.

Skills for Health have developed a suite of e-learning courses that covers the Care Certificate standards and allows staff to undertake learning at a time and place that is convenient for them. It is made up of a combination of both the Statutory and Mandatory UK Core Skills courses and the elements of Clinical/Care suite that together provide the learning outcomes of the Care Certificate.

#### Who is the Care Certificate for?

The Care Certificate is predominantly aimed at new Healthcare Assistants (HCAs), Assistant Practitioners, Care Support Workers and any other healthcare support worker in direct contact with patients.

# Statutory and Mandatory UK Core Skills

Recruiting new staff? Or changing roles within an organisation and need to top up your skills? Meet the current national requirements with our series of courses that standardise skills across a number of areas and fill in any gaps in knowledge:

- Conflict resolution
- Equality, diversity and human rights
- Fire safety
- Health, safety and welfare
- Infection prevention and control
- Information governance
- Moving and handling
- Patient moving and handling
- Safeguarding adults
- Safeguarding children

#### Who are these courses for?

All healthcare professionals who need to fulfil statutory training requirements.

## Stand by Me – Dementia

Stand By Me focuses on the key communication and person-centred care skills that are required to care for people living with dementia and their families.

The course incorporates six video dramatisations across different care settings and learners can select the session most closely aligned to their role. Learners can follow Maggie and Mick as Maggie receives a diagnosis of dementia, gets help at home and moves into a residential care home. They can then follow Marty and Mary, and Marty's family, as he receives emergency medical care, stays on an acute hospital ward and nears the end of his life.

Each of the video dramatisations is embedded in a set of questions based on the VIPS Framework. It gives learners the opportunity to reflect on their own practice, the challenges they face in their roles and the practice within their organisations. Additional video content is included from professionals across a range of health and social care settings, and from families of people living with dementia. It also outlines detailed factual information on person-centred care, the nature and different types of dementia, and the different ways the symptoms of dementia can be managed.

#### Who is this course for?

Health and social care practitioners, both clinical and non-clinical.



# Personal Health Budgets

This interactive, scenario-based course provides guidance, information and opportunities to practise defining and explaining personal health budgets. Developed with support from Partner2Care and input from NHS England, it outlines the six steps of the personal budgeting process, as well who is eligible, and the risks and benefits involved.

### **E-Assessment**

This robust assessment allows learners with considerable knowledge and experience in the Core Skills Training Framework subjects to undertake questions from a large bank to demonstrate knowledge without having to complete the course – saving staff and their organisations time, money and resources.

#### Who is E-assessment for?

Healthcare professionals who want to demonstrate their expertise without taking a course.

#### Who is this course for?

All healthcare staff who may be required to discuss, recommend or contribute to personal health budgets.

### Get in touch

For more information on these, or any of our e-learning courses, please contact:

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