

COPD Units of Learning

Title of overarching NOS: PSL9: Implement and evaluate joint operational policies and care pathways	Unit of learning to demonstrate competence: Implement palliative care plans and policies within COPD and other respiratory disease services
Details of the relationship between the unit to demonstrate competence and relevant national occupational standards (if appropriate)	Users will be able to demonstrate competence in implementing palliative care policies and care pathways for individuals with COPD and other respiratory diseases
Outcomes: The individual will know and understand:	Assessment criteria To be competent the individual will be able to:
Indicative Level	Level 1 (Expert/specialist) Level 2 (Experienced practitioner)
The strategies, standards, policies and services covered in the implementation plans	Outline to key stakeholders how the Liverpool Care Plan, the Gold Standards and End of Life Strategies can be implemented within palliative care services
The role of relevant organisations in the implementation of palliative care plans	Work collaboratively to identify, engage and work with colleagues, external agencies and/or organisations in the implementation of effective personalised palliative care programmes for individuals with COPD and other respiratory diseases
How to manage the implementation of palliative care plans	<p>Work collaboratively with professional colleagues and external agencies to manage the delivery of palliative care plans to meet the needs of the COPD and other respiratory disease patient group</p> <p>Seek agreement from key stakeholders on any key dates when outputs should be delivered</p>

The range of information concerning palliative care plans	<p>Work collaboratively with colleagues and individuals with COPD and other respiratory diseases to disseminate the range of information related to the implementation of palliative care plans</p> <p>Share information on the range of health and well being and social care plans, advice, support and guidance available within the palliative care policies and plans to individuals with COPD and other respiratory diseases</p>
The importance of psychological wellbeing	<p>Work with professional colleagues, external agencies and organisations when individuals express a wish to discuss:</p> <ul style="list-style-type: none"> a) their palliative care and end of life issues, b) their concerns or worries with a professionally trained psychologist, nurse psychologist or a practitioner trained in cognitive behaviour therapy <p>Work with professional colleagues, external agencies and organisations to agree the service delivery model for psychological support</p>
The importance of monitoring implementation	<p>Work collaboratively with colleagues, external agencies and /or organisations to monitor their performance outcomes during the implementation of the joint operational policy and care pathway and take appropriate action to address any constraints, difficulties or delays</p> <p>Identify and report any issues, constraints and/or limitations regarding the delivery of palliative care to the relevant stakeholders in a timely manner</p>
How to meet agreed objectives and target outcomes	<p>Work collaboratively with colleagues, external agencies and organisations to seek their commitment, agreement and responsibilities for the range of targets and objectives within the palliative care plans and in the delivery of personalised palliative care for individuals with COPD and other respiratory diseases</p>
How to communicate in an effective manner	<p>Communicate the implementation plan to relevant organisations and key professional colleagues to ensure the needs of palliative care for the individual with COPD and other respiratory diseases are met and there is a shared understanding of those needs</p>

Handle and manage information	<p>Document and record information in line with organisational requirements and maintain the rights of individuals and principles of confidentiality</p> <p>Ensure information concerning the delivery of the implementation plans for palliative care is accessible and understood by key stakeholders</p>
Liaise with individuals/carers and colleagues	<p>Work collaboratively with professional colleagues, external agencies and organisations to implement the agreed courses of action for providing the palliative care plans; check their understanding and seek their agreement</p> <p>Identify and agree review intervals, performance indicators and action points with the individuals involved in the implementation of palliative care plans</p> <p>Work collaboratively with key stakeholders to review performance management for palliative care pathways for individuals with COPD and other respiratory diseases</p>
How, when and where to seek expert advice and assistance	Recognise when you need help and/or advice and seek this from appropriate sources.
Endorsement of the unit by a sector or other appropriate body (if required)	COPD Strategy Group/DH England; respiratory education providers