



Streamlining the workforce towards a more efficient standardised healthcare system



As one of the founding partners in the London Streamlining Programme, our proven methodologies and innovative services have lent itself towards the success of delivering a more productive and cost-effective healthcare workforce. Having partnered with HR for London and NHS Employers, our expertise and custom-made services have enabled:

- £5m savings a year through reduction of duplicate training
- 1000s of hours of data entry saved
- Reduced time to recruit and hire candidates
- Saving of over 37,500 man hours in training over a three year period.

The success has been evident through London's 39 trusts which have adopted our products and services to ensure a streamlined approach. This has had a significant impact on productivity and cost savings with performance benchmarks to adhere to.

Helping to support you, supporting patients

Our purpose is to help healthcare organisations optimise the skills of their workforce, to develop and recruit the right people in the right way and to plan their workforce with a view to improving productivity, quality and patient care.

Using over 12 years' experience and proven methodologies, we'll work with you to drive change and improve efficiency within your trust or region to ensure a streamlined approach. Our experts will develop a tailored package using products and services to

meet your needs. We will help you find ways to redesign services and workforce focused around efficiencies and productivity.

How we can support your streamlining initiative

We can support you in two distinct ways – through programmes and services

Programmes to ensure a streamlined approach:

- Workforce Planning Toolkit for optimal workforce process
- Assessing future service demand, linking this to workforce and expenditure. Using analysis to inform strategic implementation



- Capacity building to assess workforce plans and planning process
- Workforce development strategy analysis of health and social care workforce in locality, understanding areas of impact and risk to delivery
- Facilitating trusts and regions to work collaboratively, adopting a holistic approach to reshaping services and implementing strategic change.

Products & services to support a streamlined approach:

The Core Skills Training Framework (CSTF)

The Core Skills Training Framework provides minimum standards and guidelines for core skills training in the health sector. It covers ten statutory and mandatory subjects frequently required in the health.

Elearning

Making Elearning flexible and accessible at a time that suites your staff and your organisation. Our suite of interactive, innovative and sector-specific Elearning courses makes it easy for your organisation to fulfil all of the latest statutory and mandatory training requirements. It is not a coincidence that we are the number one Elearning provider to the NHS

Contact: Contactus@skillsforhealth.org.uk

WIRED

Using the Workforce Information Reporting Engine Database (WIRED) provides organisations and their staff with a simple self-service tool that reduces the need to have time consuming, complicated and costly reporting processes. WIRED provides organisations and their staff with their



training compliance data instantly, online. It encourages staff to take responsibility for their own training and they understand at a glance what training they need to do and when, as well as encouraging corporate responsibility and transparency.

Contact: Linda Orru Linda.orru@skillsforhealth.org.uk for a demonstration

Benchmarking

As part of our support to Streamlining Programmes and development of better patient care Skills for Health is currently offering a **free** benchmarking report to our healthcare customers. The report will contain data drawn from a range of healthcare organisations, presented in anonymised form and shared with the agreement of the organisations involved. A sample of the benchmarking report is available on request.

This benchmarking report will be a key asset in a variety of ways. It can be used for stimulating discussion regarding compliance performance and reporting within your organisation and acting as an catalyst for improvement, as part of Board

Reports or CQC report on compliance for your organisation or sharing anonymized data across the streamlining programme to stimulate discussion, share best practice and innovation across organisations

Contact: Linda Orru Linda.orru@skillsforhealth.org.uk

Skills Register

Our web based register of staff skills enables regions to share training data in a secure and trusted environment. Data is CSTF compliant and can be automatically uploaded for training platforms (including Skills for Health elearning) The register supports sharing of data across a range of organisations and across different HR systems in a region.

Within the system staff skills across the region can be seen at a glance, saving time in the training of new staff or staff in training as they rotate round placements. Organisations can target training at the staff that require it rather than training all staff "just in case".

Success in Streamlining

The Core Skills Training Framework has already had a huge impact on the success of the streamlining programme, with London's trusts having adopted the framework throughout. The aim of the framework is to enable greater standardisation in training provision between health sector organisations. This aims to reduce unnecessary repetition of training and so enable improved efficiency through saved time and resources.

Contact: Colin Wright, colin.wright@skillsforhealth.org.uk

WIRED has proved an invaluable tool in London in allowing organisations to drive up compliance through transparent dashboards and to be able to easily report their compliance rates for Board reports or CQC inspections.

Streamlining Compliance Package

Combine the above four core products; CSTF, Elearning, WIRED and Skills Register together to form a comprehensive package for your streamlining initiative.

Contact: Bryan Kessie Bryan.Kessie@skillsforhealth.org.uk

Need support? Get in touch

% +44 (0)117 910 2286

contactus@skillsforhealth.org.uk
or contact your Regional or Country Director via skillsforhealth.org.uk/contact-us

www.skillsforhealth.org.uk

Skills for Health is a not-for-profit organisation committed to the development of an improved and sustainable healthcare workforce across the UK. Established in 2002 as the Sector Skills Council for Health for the UK health sector.