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Building a flexible, sustainable and effective support workforce

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As the Sector Skills Council for health, we're perfectly placed to help organisations across the country implement local and national policies and make more effective use of their support workforce to improve productivity and the quality of care.

Are you ready to develop and grow your support staff?

Our consultants can work with you to create a robust strategy – with apprenticeships, progression routes from entry level, redesigned services and roles underpinned by nationally recognised competences – so you can be confident your staff meet all your requirements now, and in the years to come.

This programme, initially created in partnership with Health Education Yorkshire and the Humber, is already operating successfully in several organisations offering mental health and community services throughout the Yorkshire and Humber region.



How can we help you?

In collaboration with your organisation's executive teams, our consultants will support you in equipping your workforce with the skills and knowledge they need to provide the best care possible for your patients.

We can work with you to:

Embed the essential competences within the Certificate of Fundamental Care – and more

Improve your workforce's development in line with national policies, including The Cavendish Report, The Talent for Care and The Widening Participation HEE workforce strategies – all of which have focused on the support workforce, encouraging them to "Get in, Get on, and Go further".

Create new roles in integrated health and social care, as well as develop assistant and associate practitioner roles

We can examine, review and redesign your services and develop competence-based roles to make your staff more adaptable to the needs of your patients.

Increase the number of apprenticeships

We can implement these programmes – linking each to the relevant qualification and credit framework – and instil best-practice guidelines for apprentice support.

Offer employment opportunities and improve local residents' readiness for work

Integrating local workforce plans, we can help your organisation to strengthen and increase the scale of learning support for potential and existing staff – while building partnerships with your local community and attracting more.

'Grow your own' registered clinicians

Through a comprehensive, futureproofed framework, we can help you to manage talent, bolster career progression from entry level and establish sector-certified roles and services.

What next?

As your Sector Skills Council we are here to help. Talk to us to help you achieve results and adapt novel, and proven solutions in your area today.

Please contact your local Regional Director.

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